

## Change management specialist - Integrated Risk Management

## **Our client:**

An international NGO based in Geneva

## Role & Responsibilities:

- Work with the cross-functional teams and their functional managers (Finance, Supply Operations, Grant Management, Risk, Information Technology, Strategic Information & Investment Department), coordinate and manage functionality, process and workflow information Provide the necessary motivation, direction, and structure for the for systematic stakeholder engagement.
- Serve as the focal point from Risk Department for all inquiries related to IRM change management activities
- Work with functional teams to make sure the user interface is easy to navigate and develop guidelines and training materials as part of the engagement
- Lead UAT Testing by:
  - Overseeing accuracy of test scripts for UAT
  - Coordination of key stakeholders to participate in UAT
  - Perform UAT testing and resolve any identified issues
  - Develop IRM training for end users and execute training
- After system go-live participate in workshops to answer any IRM 2.0 system questions
- Develop and implement communication strategy to support change management from IRM 0 to IRM 2.0 in collaboration with key stakeholders.

## **Profile:**

- Advanced university degree in business or public administration, management, risk management, finance, economics, or other relevant disciplines.
- Project Management certification (ie. Prince, PMI, PMP, ITIL);
- Formal training or certification in risk management;
- Certification in process improvement methods (ie. lean six sigma).
- At least 7 years of work experience;
- Experience in conducting consulting or advisory engagements with a focus on process efficiency and effectiveness, preferably with a major multilateral organization, business or international consultancy firm;
- Proven success in stakeholder engagement and influencing, through development of trust-based relationships and clear articulation of business and strategic advice at all levels within an organization.
- Fluent in English

Contract type: Temporary - 6 months

Rate of activity: 100% - possibility rate of remote

**Starting date:** ASAP

We guarantee you to handle your application in total confidentiality

Consultant responsable du mandat : Mouhssine Moudrik

Ref: MM1377416505